

Executive Summary

INTA, a public organization with offices throughout the country, needed to have a tool that integrates the applications and databases of the systems, and allows them to develop an integrated management system that involves all activities and systems, both administrative like those of projects.



“The clear objectives regarding the computerization of process management led to the alignment of the organizational structure and the creation of specific tools that are giving results. We are managing to automate the work and focus on long-term quality management. PECTRA contributes to the Integrated Management System, provides us with the foundations to position the profiles of a complex institutional structure, linking the various computer systems of the units through processes”.

Raúl Kremer, Process and Quality Manager (INTA).

With **PECTRA BPM Savia**, INTA manages 9,300 users, an average of 60,000 annual transactions, and up to 1,000 daily transactions, reporting the following benefits:

Benefits

- Time reduction: procedures that used to take weeks now require hours or minutes.
- Reduction of costs in management times and use of paper.
- Increase in productivity: Relocation of personnel to core tasks.
- Simplification and efficiency of tasks.
- Transparency in management and traceability.
- Quality of service: focus on the core of its activity: projects.
- Access to strategic information and metrics for decision making.
- Monitoring of online procedures.

Currently, more than 30 processes have been automated and INTA has a BPM center of excellence, made up of specialists who work to transform the needs of the organization.

